

keyfacts

about our mortgage services



Lawn Lane Finance Limited
Talbert House
52a Borough High Street
London
SE1 1XN

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose mortgages do we offer?

- We offer mortgages from the whole market.
- We only offer mortgages from a limited number of lenders.
- We only offer mortgages from a single lender.

3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for this service?

- No fee will be charged for our advice.
- Upon completion of your mortgage an administration fee of £295 will be charged. If your mortgage does not complete, we will not make this charge. We will also be paid commission from the lender.

You will receive a key facts illustration when considering a particular mortgage which will tell you about any fees relating to it.

5. Who regulates us?

Lawn Lane Finance Limited (trading as lawnlane) of Talbert House, 52a Borough High Street, London SE1 1XN is authorised and regulated by the Financial Services Authority. Our FSA Registered number is 433446.

Our permitted business is arranging and advising on mortgages.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register/ or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... in writing Write to John Baldwin, Managing Director, Lawn Lane Finance Limited,
Talbert House, 52a Borough High Street, London SE1 1XN

... by phone Telephone 0845 838 1992

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Mortgage advising and arranging is covered for 100% of the first £30,000 and 90% of the next £20,000 so the maximum compensation is £48,000.

Further information about the compensation scheme arrangements is available from the FSCS.
